

GAS & FIRE SAFETY

Gas Safety

There are certain things that, by law, and in accordance with the Government and the Health & Safety Executive (HSE), we must do.

This includes annual Gas Safety Checks. As these are only once a year, it may be that you are not affected by this, but if yours is due, we will need you to allow our colleagues access to your home for these safety checks to be carried out.

We will get in touch prior to your due date to book a convenient appointment time and upon arriving

at your property, we will always keep 2 metres apart, which may mean asking you to be in another room. We will also request to wash our hands upon arriving and when leaving.

If necessary, we may also wear Personal Protective Equipment (PPE) as our priority is keeping everyone as safe as possible.

New contractors for our Domestic Gas services



Merseyside, Cheshire, Derbyshire,
High Peaks and Moorlands

www.phjones.co.uk



Manchester, Yorkshire
and Lancashire

www.suregroup.co.uk

Hours of Operation

| | |
|------------------|-----------|
| Monday to Friday | 8am – 8pm |
| Saturdays | 9am – 5pm |
| Sundays | 9am – 1pm |

We also offer 2-hour appointment windows, Monday to Friday, for Gas Safety Checks

Fire Safety

Fire Safety procedures in your property and/or buildings must still be followed at this time.

However, in order to comply as much as possible to social distancing guidelines, we are temporarily changing our fire policy to stop carrying out fire drills, where applicable.

Therefore, if you live in a property where we occasionally carried out fire drills, please note,

the only time you will hear the fire alarms is for:

- Weekly short tests of the systems
- If there is a fire. This will be a continuous sound and you should assume there is a fire and follow your usual fire safety procedure.