

GAS SAFETY

WHAT YOU NEED TO KNOW

Your Housing Group's **top priority is keeping you safe** and we also have a legal duty to carry out annual gas safety checks at your home.

When you move into your new home and sign your tenancy agreement with us, we will help you find out who your gas supplier is.



WHAT YOU NEED TO DO STRAIGHT AWAY

1. Take a meter reading
2. Contact your supplier and let them know you've just moved in and they will talk you through what you need to do
3. Call us on **0345 345 0272** and let us know that you are a new tenant and would like the gas supply tested.

If you want to change the meter you need to contact the supplier direct. If you want advice on switching energy suppliers, you can discuss your options with our Money Advice Team on **0345 345 0272** or by visiting www.yourhousinggroup.co.uk/customers/money-advice



ANNUAL GAS SAFETY CHECKS

As your landlord, we must by law, make sure there is an annual service and safety check carried out on all the gas-fired appliances we own in your home, such as gas fires, boilers, warm-air units and water heaters. When your check is due, we will contact you to arrange a suitable day and time to carry this out. This appointment can be re-arranged if something changes, but please note that these checks are a legal obligation, and you must allow us access to your home. **If you don't do so, you will be in breach of your tenancy.**



WHAT CAN I EXPECT ON THE DAY?

When the engineer arrives, they will always carry identification. They will need access to any of the following you may have:

Gas cooker

Gas fire

Gas heaters

Gas meter

Boiler

It will take no more than an hour in your home and you will receive a certificate to confirm the check is complete.

Around 30 people die each year from carbon monoxide poisoning, usually caused by faulty gas appliances that have not been properly installed or maintained.



GAS COOKERS

You don't need our permission to fit a gas cooker, but you should get a Gas Safe registered engineer to carry out the work. Upon completion of the installation you should retain a copy of the gas installation certificate as you may be asked to show this at the next gas safety check.

Visit www.gassaferegister.co.uk to find an engineer near you.



SOLID FUEL

You need our permission to install a solid fuel appliance. It must be done by a Heating Equipment Testing and Approvals Scheme (HETAS) registered engineer and you will need to send us a copy of the installation certificate issued once it has been fitted. www.hetas.co.uk/find-installer

STAYING SAFE: NEVER...

- use a gas appliance if you think it isn't working properly
- cover an appliance or block the air vents
- block or cover outside flues
- sleep in the same room as a gas fire.

Carbon monoxide alarms are a useful precaution - if you decide to buy a one, make sure it meets current safety standards (BS 7860 or BS EN 50291) and carries the kite mark.
Check it regularly.

IF YOU SMELL GAS TAKE IMMEDIATE ACTION:

- **Put out** all naked flames and cigarettes
- **Do not switch on** any appliances, lights, door bells or mobile phones
- **Open all doors and windows** and keep them open until the leak is stopped
- **Check to see** if your gas tap, fire or cooker has been turned on accidentally
- **Check to see** if any pilot lights have gone out; this is usually your boiler or cooker (if it is gas)
- **Turn off the gas supply** - in most homes or properties the gas lever is next to the gas meter
- **Leave the property** if the gas continues leaking and calmly tell your neighbours about the problem.



**LEAVE THE AREA/HOME AND
CALL CADENT ON 0800 111 999**



yourhousinggroup.co.uk



general@yourhousinggroup.co.uk



[@yourhousing](https://www.facebook.com/yourhousing)



[yourhousinggroup](https://www.instagram.com/yourhousinggroup)



[@Your_Housing](https://twitter.com/Your_Housing)



0345 345 0272